### Vaughn Cascade County Water & Sewer District

#### Contact information

Main office: 406-964-8880 Emergency: 406-836-0902

#### June 2025 Newsletter

### Consumer Confidence Report:

The Consumer Confidence Report can be found on the Vaughn Water & Sewer website. <a href="https://vaughnwaterandsewer.com/ccr1">https://vaughnwaterandsewer.com/ccr1</a>

### Water Restrictions start June 1 to Reduce Operating Costs:

- The average water usage was just over 600 gallons per day per customer last year.
- Water restrictions are in place between June 1<sup>st</sup> through September 31<sup>st</sup> every year.
- Property Owners on the North side of HWY 89 can irrigate on odd-numbered days.
- Property Owners on the South side of HWY 89 can irrigate on even-numbered days.
- Permanent, in-ground, or automatic irrigation systems can water every day as long as each zone is set to no more than 30 minutes.
- Irrigation is permitted between 6 a.m. and 10 a.m. or between 6 p.m. and 10 p.m. on the allowed days.
- No Irrigation is permitted between 10 a.m. and 6 p.m. on the allowed day.
- For the complete document, go to https://vaughnwaterandsewer.com/water-restrictions

# ACH payments are now accepted.

ACH payments are now accepted with a 1% finance charge. ACH payments must have an active email address and will also be set up for paperless billing.

## Go GREEN and save \$1.00 on your bill.

By sending statements or invoices by email, your bill will be lowered by \$1.00. Send a note with your next payment stating that you would like to opt for paperless billing and include your email address.

### Ways of Paying Your Bill: Water Bills are always due on the 25th of each month.

- o Cash will only be accepted in person. For assistance, call 406-836-0902.
- Check or Money Order should be placed in the drop box or mailed.
- Debit, Credit Card, and ACH payments; All methods can be set up as recurring. Please call the office at 406-964-8880 and leave a message, and I will return your call to send you a link for payment via email. There is a 3% Fee for Debit and Credit Cards. There is a 1% Fee for ACH payment. All Debit, Credit Card, and ACH payments must have an active email address and will also be set up with paperless billing.
- Auto Bill Pay through your bank. Allow 10 days for processing and mailing to avoid late fees.

### ♣ Code Red?

Code Red enables the water and sewer district to notify you, the customer, of any emergencies or changes to your water and sewer services. Code Red sends you a text or email informing you of what's happening, such as hydrant flushing, loss of water pressure, blocked sewage, or other changes, along with important information. All customers are required to sign up in accordance with Resolution 22-07. If you are not signed up, you can do so at

https://vaughnwaterandsewer.com

# ♣ Flushable Wipes are not flushable:

The sewer treatment system is still receiving a lot of wipes. Although it says 'flushable' on the package, they are not. The wipes are causing plugging and excessive wear on the pumps. They also clog up the aerators, causing unnecessary buildup of sludge in the lagoons. This is an additional cost to the system that can also lead to increased rates. Do your part and only flush toilet paper.

Please only flush toilet paper down the drain.



#### Oil and Grease:

Oil and Grease are not meant to go down the drain. It builds up on the sides of the pipes and chokes off your drain pipes. Place the used oil or grease in a can until it cools and dispose of it in the trash.

### Board Member Vacancy:

Want to serve your community? We are seeking one individual who is eager to serve this community. You must own or rent property within the district boundary and be a paying customer. Please write a letter of interest to the Vaughn Water & Sewer Board. The letter can be dropped off at the office or brought to a board meeting.

## Board Meetings:

Board Meetings are held on the third Tuesday of each month at the American Legion Hall at 6:00 pm